GOVERNMENT OF INDIA
CIVIL AVIATION
LOK SABHA

UNSTARRED QUESTION NO:3550
ANSWERED ON:18.08.2005
RESERVATION SYSTEM IN AIR INDIA
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Will the Minister of CIVIL AVIATION be pleased to state:

(a) whether some travel agents are using multi-access reservation booking system of Air India;

(b) if so, the fact thereof;

(c) whether it is permissible under the rules;

(d) If not, the reasons for allowing the travel agents to use the said system; and

(e) the action taken against the officials responsible for allowing it?

Answer

- MINISTER OF STATE (INDEPENDENT CHARGE) OF THE MINISTRY OF CIVIL AVIATION(SHRI PRAFUL PATEL)

(a), (b), (c), (d) and (e):- There is no preferential treatment being given to any travel agent or any Computer Reservation System(CRS). The reservation system of Air India is available to all travel agents connected to the CRS.